

1. Delete the Manufacturer App from your phone.
2. Next step is to forget your devices. You do this by going to Settings → Accessibility → Hearing Devices
 - a. Tap the blue ribbon that has your name and the name of the devices
 - b. Scroll to the bottom → Click forget these devices
3. RESTART YOUR PHONE
4. Go to the App Store and Download the Manufacturer App
 - a. Since this app was previously downloaded, you will click the cloud symbol to download it again

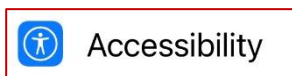


5. Bluetooth should already be turned on, but to check this go to Settings → Bluetooth.

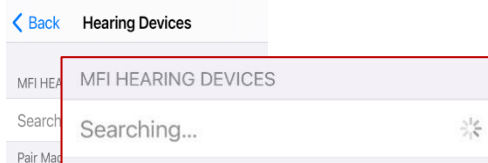


6. Pair Your Devices.

- a. Take your hearing aids out of the charger.
- b. Go to Settings → Accessibility → Hearing Devices



- c. When the hearing aids show up under MFi Hearing Devices, tap the names and respond to the pairing requests. If you have two devices, you will have to pair both.



- d. Pairing can take as long as 60 seconds—don't try to stream audio or otherwise use the hearing devices until pairing is finished. When pairing is finished, you hear a series of beeps and a tone, and a checkmark appears next to the hearing devices in the Devices list.

7. To Ensure that your phone rings through the hearing aids:
 - a. Accessibility → Hearing Devices → Audio Routing → Call Audio → Always Hearing Devices

Connectivity Support

Oticon	855-400-9766
Phonak	800-679-4871
Resound	888-735-4327
Signia	800-350-6093
Starkey	800-721-3573
Widex	844-497-8844
Unitron	866-230-0115 option 1 for Bluetooth

1. Delete the manufacturer App from your phone
2. Tap Connected Devices → Find your hearing aids on the list and then forget the device(s)
3. RESTART YOUR PHONE.
4. Open Google Play and download the app for your specific hearing aid.
 - a. Oticon - Oticon Companion
 - b. ReSound - ReSound Smart 3D
 - c. Phonak - My Phonak
 - d. Signia - Signia App
 - e. Starkey – Thrive
5. Put your devices in your charger and take them out.
6. Open the Manufacturer App and follow the prompts to pair your device(s)

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